Product Support Bulletin

Subject: EL 4S/33+ and EL 486UC+ OS/2 2.0 and 2.1 Display Drivers

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This bulletin announces the availability of enhanced display drivers for the Epson EL 4S/33+ and EL 486UC+ computers running IBM's OS/2 2.0 or 2.1. The 32-bit Service Pack for version 2.0 from IBM must be installed before installing the new display drivers. Also, the current system configuration must be VGA or SVGA.

These drivers can be downloaded from the Epson Bulletin Board System (BBS) that can be reached at (310) 782-4531. They are located in one self-extracting file (OS2_20.EXE for Version 2.0) or **(OS2_21.EXE** for Version 2.1) in file library **DRIVERS.** Once downloaded, extract the files to a high-density diskette (1.44MB) by entering the command:

OS2_20 A: or OS2_20 **B:**
OS2_21 A: or OS2_21 **B:**

depending on which disk drive is being used. The diskette must have the volume label OS2 **DRVS.**

To install a driver, place the Display Drivers diskette into drive A:. Open an OS/2 session, either full-screen or window, and enter the following command:

A:INSTALL A: C:

INSTALL.CMD on the driver diskette copies files to the hard drive and starts the OS/2 Display Driver Install utility DSPINSTL, which prompts the user.

When the Display Driver Install main panel appears, the Primary Display should indicate Video Graphics Array. If so, click OK and proceed. If VGA is not selected, select Primary Display and click OK.

Highlight the Driver/Resolution desired and click OK.

When the Source Directory panel appears, choose the floppy drive (A:) which contains the Driver diskette and click on Install.

When the main panel appears again, click on Cancel.

The new driver has been installed. You must shutdown and then re-boot your system for the changes to take effect.

For any future driver changes, INSTALL.CMD on the driver diskette is not required.

To change to a new driver, or return to VGA driver, simply type DSPINSTL on the command line in an OS/2 full-screen or window session.

If you are selecting a different resolution, make sure that the Display Driver diskette is in the floppy drive.

Finally, only the beta version of OS/2 2.1 was tested. According to IBM the 32-bit graphics engine is the same as in the Service Pack, so these drivers should work correctly.